# Return and Exchange Form

**BrandsOutlet.shop**

Model withdrawal form under Annex I(B) of Directive 2011/83/EU. Please complete and return this form if you wish to withdraw from the contract or exchange an item.

**To:** **Gate.BG Ltd.** · EIK 203358271 · VAT No. BG203358271
pl. Dr. Mustakov 2, Floor 3, Office 4, 7000 Ruse, Bulgaria
sales@brandsoutlet.shop · +359 888 442451

## Consumer

Full name: _____

Address: _____

Phone: _____

E-mail: _____

I hereby give notice that I withdraw from my contract for the purchase of the following goods from **BrandsOutlet.shop**:

☐ Sunglasses ☐ Eyeglass frames

Item / model: _____

Order number: _____

Ordered on: _____

Received on: _____

**I would like to:**

☐ return the item (refund) ☐ exchange the item

## Refund

The refund will be made to the same payment card used for the order. No bank details are required.

Place, date: _____ Signature: _____

## Important information

• You have the right to withdraw from this contract within 14 days without giving any reason. The period starts on the day you, or a third party indicated by you other than the carrier, take physical possession of the goods.

• Send the goods back without undue delay and no later than 14 days after informing us of your withdrawal, to the address above. You bear the direct cost of returning the goods.

• We will refund all payments received from you, including standard delivery costs, within 14 days of receiving your withdrawal. We may withhold the refund until we have received the goods back or you have supplied evidence of having sent them.

• Please return the item complete – in its original packaging, with case, cleaning cloth, certificates and all accompanying documents.

• Send this form with the parcel or by e-mail to sales@brandsoutlet.shop. You may also notify your withdrawal by any other clear statement.